

Terms and Conditions

1. Acceptance of Terms

By using the Bean Trails mobile app or website, you agree to comply with these terms and conditions, our privacy policy, and any additional terms presented during your use of our services. If you do not agree with these terms, please refrain from using our services.

2. User Registration

Users can register for an account to submit reviews, add or manage cafes, and access other features of Bean Trails. By registering, you agree to:

- Provide accurate and current information during registration.
- Maintain the confidentiality of your login credentials.
- Notify Bean Trails of any unauthorized access to your account.

Account Deletion

Users may delete their account at any time through their profile settings. Upon deletion, all user-related data will be permanently removed from our database and cannot be recovered. However, reviews submitted by the user prior to account deletion will remain in the system and will be displayed as "Anonymous."

3. User Reviews

Users can submit reviews only by scanning the QR code physically located at the cafe. This process ensures the authenticity of reviews by confirming the user's physical presence. Bean Trails:

- Does not disclose any personal information related to review submissions.
- Reserves the right to moderate, remove, or reject reviews that violate our community guidelines, contain offensive or inappropriate content, or appear fraudulent.
- Allows users to delete their own reviews at any time through their account.
- If a user deletes their account, their reviews will not be removed but will be displayed as "Anonymous."

4. Cafe Registration and Claims

Cafe owners can create a new cafe listing or claim an existing cafe listed in our system. The following conditions apply:

- New cafe registrations and claims are subject to a manual review to verify the legitimacy of the cafe.
- Upon approval, cafe owners can manage their cafe's profile through the cafe management dashboard.
- Bean Trails is not responsible for the accuracy of information provided by cafe owners and does not guarantee continuous maintenance of cafe details.
- Cafe owners cannot alter or remove user-submitted reviews.

5. Privacy and Data Security

Bean Trails respects your privacy and handles user data according to our privacy policy. We:

- Do not expose any personal data related to user reviews, including those sourced from Google. Names and other identifiers from Google reviews are not displayed.
- Use standard data encryption techniques to protect user information.
- Retain no user data once an account is deleted from our system, except for maintaining existing reviews, which will be shown as "Anonymous."

6. Liability and Disclaimers

- Bean Trails does not guarantee the accuracy, reliability, or completeness of cafe details, user reviews, or content submitted by other users.
- Bean Trails is not responsible for damages or losses resulting from your reliance on any information available through the service.

7. Intellectual Property

All content, including logos, designs, text, and other materials associated with Bean Trails, is owned by or licensed to us and is protected by applicable intellectual property laws.

Unauthorized use or reproduction of any content is strictly prohibited.

8. Modifications to Terms

Bean Trails reserves the right to modify these terms at any time. We will notify users of significant changes through the app or website. Continued use of the service after changes constitutes your acceptance of the new terms.

9. Review Disputes

Users may delete their own reviews by logging into their account. Cafe owners do not have the privilege to alter or remove user reviews. Disputes over reviews should be reported through our support channels for appropriate handling.